The Accreditation Canada - Rick Hansen Institute Partnership

Wendy Nicklin
President and CEO
Accreditation Canada
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Outline

- Partnership
- Accreditation Canada Overview
- Standards development process
- Quality Improvement - the role of accreditation
Partnership

- Partnership between Accreditation Canada and Rick Hansen Institute
  - MOU signed November 2010
- Develop an accreditation product for spinal cord injury
  - Acute Spinal Cord Injury Services
  - Spinal Cord Injury Rehabilitation Services
Incorporated in 1958
Not for profit
Accreditation Canada International
585 peer surveyors
A range of 350 to 425 surveys per year
1,064 client organizations = 5,768 sites and facilities
Accreditation Canada Background

- Surveys may be regional, institution specific, national or market specific (i.e. Aboriginal, Corrections, Canadian Forces)
- Both public and private organizations participate
- Sets standards (national in scope), evaluates and accredits
- System/organization perspective vs program accreditation
Standards Development

Acute Spinal Cord Injury Services

Spinal Cord Injury Rehabilitation Services
Standards Development Process

1. Review of the literature and background research
2. Formation of advisory committee and develop draft standards
3. Conduct evaluation: pilot testing, national consultation, and focus groups
4. Revise standards based on feedback
5. Launch as part of accreditation process
Literature Review

Review of evidence-based best practices in spinal cord injury (SCI):

- Spinal Cord Injury Rehabilitation Evidence (SCIRE)
- Clinical practice guidelines published by Consortium for Spinal Cord Medicine
- Systematic reviews
- Peer-reviewed journal articles
- International standards (UK)
Advisory Committee

- A Pan-Canadian Advisory Committee guided the development of the Spinal Cord Injury Services standards
- Membership selected to represent:
  - Service providers
  - Researchers / Academics
  - Key stakeholders
  - Geographic representation
  - Representation from acute and rehabilitation
SCI Advisory Committee

Lise Belanger,
  - Vancouver General Hospital

Dr. Anthony Burns,
  - Toronto Rehabilitation Institute

Dr. Marcel Dvorak,
  - Rick Hansen Institute

Dr. Michael Fehlings,
  - Toronto Western Hospital, University of Toronto Spine Program

Dr. John Guthrie,
  - Glenrose Rehabilitation Hospital, Alberta Health

Vanessa Noonan,
  - Rick Hansen Institute

Dr. Colleen O’Connell,
  - Stan Cassidy Centre for Rehab

Amir Rasheed,
  - Rick Hansen Institute

Dr. Christine Short,
  - QEII Health Sciences Centre

Anoushka Singh,
  - Toronto Western Hospital

Dr. Jeff Singh,
  - University Health Network, Toronto

Marie St-Amour,
  - Hôpital du sacré-coeur de Montréal

Dr. Charles Tator
  - ThinkFirst

Catherine Truchon,
  - Rick Hansen Institute, L’Institut de Réadaptation de Déficience Physique

Dr. Eve Tsai,
  - Ottawa Hospital Research Institute

Dr. Peter Wing,
  - University of British Columbia
SCI Advisory Committee

- The committee members were selected with input from RHI and through the literature review.
- Five meetings thus far: March 30th 2011, September 14th 2011, October 2x teleconferences (1 acute, 1 rehab), November 22nd 2011.
Standards Development

Qmentum Services Excellence Standards

- Acute Spinal Cord Injury Services
- Spinal Cord Injury Rehabilitation Services
Standards Evaluation

- National consultation - March 2012
- On-site pilot test - April / May 2012
  - Glenrose Rehabilitation Hospital, AB
  - Ottawa Hospital, ON
  - Capital Health, Halifax, NS
  - Saint John Regional Hospital, NB
Standards Evaluation and Release

- Final steps:
  - Consideration of feedback
  - Standards revisions
  - Advisory committee feedback

- Standards will be available to organization starting September 2012
Quality Improvement

The role of accreditation in clinical care
Impacts of Accreditation - Research Evidence

1. Risk management and patient safety (adverse events)
2. Organization performance and effectiveness
3. Professional development/interdisciplinary team effectiveness
Impacts of Accreditation - Research Evidence

4. Quality improvement
5. Program effectiveness
6. Clinical outcomes
7. Knowledge exchange
Why are standards and accreditation important?

- Standards:
  - Are/must be evidence-based
  - Reduce variation in practice
  - Enhance coordination across the continuum of care
  - Are a medium for knowledge translation
  - Improve the quality of care and decision-making
  - Improve efficiency (poor quality is expensive)
  - Contribute to the improvement of outcomes
Why are standards and accreditation important?

Accreditation

- Results in risk mitigation
- Contributes to quality improvement and patient safety
- Enables knowledge translation
- Is a performance measurement mechanism
- Utilized as a strategic management tool / plan
- Valued as an external objective unbiased peer review
Quality Improvement in SCI

- Provides an evaluation framework
- Addresses high risk areas:
  - Acute admission
  - Having the right tools to provide effective services
  - Services received outside of SCI unit
  - Prevention and care of secondary conditions
  - Transition points
  - End-of-services and ongoing care planning
Thank you for your attention

Questions?
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